**SWIFF FILM CLUB FAQs**

**When will I receive my SWIFF Film Club Membership Card?**

**Membership cards will be available to collect from 6pm at the next film club screening or from the Jetty Theatre Box Office during box office hours (Tues – Fri 12pm-4pm).**

**Can I book a Membership over the phone or in person?**

**Yes, you can book through the Jetty Theatre up until August 27 either over the phone 02 6648 4930 or in person during box office hours (Tues -Fri, 12pm-4pm) or during the festival/s**

**I’ve lost my membership card; can I receive a new one?**

Yes. To get a replacement card simply email your full name and membership number to Kate at [contact@screenwave.com.au](mailto:contact@screenwave.com.au). A card replacement fee of $5 is charged for lost cards.

**As a SWIFF Film Club member do I receive discounts to upcoming festivals?**

Yes! All SWIFF Film Club members receive $1.00 off every ticket purchase to Vive la France! French Film Festival

**How do I redeem my discounted ticket/s and passes to Screenwave’s Vive la France?**

You can redeem your tickets by visiting **vivelafrance.swiff.com.au**, via the Jetty Theatre box Office (Tues-Fri, 12pm-4pm) or over the phone at the Jetty Theatre on 02 6648 4930.

You can also download the ‘How-to-redeem tickets and passes’ by [CLICKING HERE](http://screenwave.com.au/vivelafrance/tickets/)

**My question isn’t listed here!**Please email any questions to Kate at [contcat@screenwave.com.au](mailto:contcat@screenwave.com.au)