



## HOW TO REDEEM TICKETS AND REDEEM GIFT VOUCHERS

To purchase tickets to SWIFF or redeeming a Gift Voucher, it's the same process as if you were buying a Pass, but instead of entering your 'Code?', you select from the dropdown menu, eg 'Full', 'Concession' or if you're local, select from the 'Local 245' post code dropdown.

See steps below.

You can also buy tickets in person at the box office Jetty Theatre or phone on (02) 6648 4930.

1. Go to [www.swiff.com.au](http://www.swiff.com.au) or download the free SWIFF 2019 app on iPhone & Android
2. Select your film, eg Opening Night
3. The price type will appear - select the price type 'Full', 'Concession' etc and number of tickets from the dropdown menu

Doors open 6.30pm with film starting from 7.00pm. Drinks and canapes on arrival.

Join Soda\_Jerk on the night for an introduction, then Q&A after the film.

QTY	TYPE	PRICE
<input type="text" value="0"/>	Opening Night - Full <small>ⓘ Not valid with Film Pass</small>	\$40.00
<input type="text" value="0"/>	Opening Night - Concession <small>ⓘ Not valid with Film Pass</small>	\$35.00

4. You have the option to Donate to SWIFF or just 'Add to Cart'

### DONATE \$\$

Donate to the Coffs Coast heart of film. Your support goes directly to funding your local film festival, and keeps screen culture thriving on the Coffs Coast!

<input type="button" value="\$10"/>	<input type="button" value="\$20"/>	<input type="button" value="\$50"/>	<input type="button" value="\$100"/>	<input type="button" value="Other"/>
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<input type="button" value="Add to Cart"/>
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## CODE?

Enter your discount code, member number or pass number and click Validate.

Code:

If redeeming a Gift Voucher code, enter this at the Payment stage, not when selecting tickets.

5. Check QTY and price is correct before you Checkout

 1 item was added to your cart ✕

Item	Price	Qty	Total
 Opening Night - Terror Nullius - with guests, Soda_Jerk Thu Jan 10 7:00 PM - Jetty Memorial Theatre Opening Night - Concession	\$35.00	1	\$35.00



Please note you have 20 minutes to complete your purchase before your tickets are removed.

6. You can Continue Browsing for more films and follow the above steps and when you're ready Checkout
7. If you are a Returning Customer, enter your login details. If you are a New Customer, enter your email address. If you have forgotten your password, select 'Forgotten Password' and follow the prompts.

## Secure Checkout

### Existing Customers

Sign in with your details below.

Email

Password  

[Forgotten your password?](#)

### New Customers

Signup for a ticketing account below.

Email

You will be automatically directed to Secure Checkout.

If you would like to redeem a Gift Voucher, enter your Voucher number at this Payment stage of Checkout, as below.

## Enter your Voucher Code and Apply

### Payment Details

If you have a gift voucher code, enter it here and click Apply.

<p>Gift Voucher  
Code</p>

Code...

Apply

Credit

A pop up will appear with 'You order has been updated with your voucher'.

Select 'Terms and Conditions' and Confirm Booking

### Payment Details

No payment is required. Please click Confirm Booking to proceed and place your booking.

I have read and agree to the [Terms and Conditions](#) of sale. ▼

Confirm Booking

At any time you would like to check your Cart or Account, go to the top right hand of the screen here

PROGRAM ▼ TICKETS & PASSES PARTICIPATE ▼ VISIT ▼ ABOUT ▼



8. An email will be sent to you with a PDF of your tickets and a receipt

By following these steps, you now have an account where you can see all your transactions and reprint tickets and makes buying tickets in the future easier. If you prefer a cash transaction just visit the Jetty Theatre Box Office.

Enjoy the festival!