



GUIDE TO REDEEMING SWIFF FILM PASSES OR ADMIT ONE

Film Passes can be redeemed from your account for regular film sessions. Please note, Film Passes and Admit Ones are not valid for Opening, Closing or any Special Events.

Film Passes can be redeemed for up to two per pass per session.

REDEEMING A FILM PASS OR ADMIT ONE

You can redeem your 7-digit pass code via the website, www.swiff.com.au, or via SWIFF 2021 mobile app (iPhone) & Screenwave International Film Festival (Android).

The SWIFF box office is open at the Jetty Theatre on select days in the lead up to the festival (please see the website for operating hours). The box office will be open at both the Jetty Theatre and CHEC Theatre during the festival, on screening days.


Steps to redeeming you code online:

- Login to your account, or if a new customer, create an account

Account Login

Sign in with your details below.

Email

Password 

[Forgotten your password?](#)

New Customers

Signup for a ticketing account below.

Email

- Select the Film you want to see
 - Scroll to check the Venue and Date is correct for your session
 - Select QTY of 1 or 2 redeems from your pass for this session
- (DO NOT select quantities from 'Full', 'Concession' etc. Unless you are wanting to purchase additional tickets. You only need to redeem tickets from your pass already purchased)

BUY DATE	VENUE
<input checked="" type="radio"/> Thu 15 Apr 2:00 PM	<input checked="" type="radio"/> Jetty Memorial Theatre
<input type="radio"/> Fri 23 Apr 11:30 AM	<input type="radio"/> Jetty Memorial Theatre

QTY	TYPE	PRICE
<input type="text" value="0"/>	6 Pass Redeem: [REDACTED]	\$0.00
<input type="text" value="0"/>	Complimentary	\$0.00 Hidden
<input type="text" value="0"/>	Full	\$20.50
<input type="text" value="0"/>	Local 245	\$17.00
<input type="text" value="0"/>	Concession <small>(i) Student or pensioner card accepted upon valid ID.</small>	\$17.00
<input type="text" value="0"/>	Under 25	\$8.00

- Click **Add to Cart**.

1 item was added to your cart X

Item	Price	Qty	Total
Two of Us Thu, 15 Apr 2021 2:00 PM - Jetty Memorial Theatre 6 Pass Redeem - 2015671	\$0.00	1	\$0.00

Close
View Cart
Checkout

Please note you have 20 minutes to complete your purchase before your tickets are removed.

- If you have a single Admit 1 code, you can enter the CODE and VALIDATE

CODE?

Enter your discount code, member number or pass number and click Validate.

Code:

Admit 1 Redeem: [REDACTED] \$0.00

DONATE \$\$

Donate to the Coffs Coast heart of film. Your support goes directly to funding your local film festival, and keeps screen culture thriving on the Coffs Coast!

\$10
\$20
\$50
\$100
Other

Add to Cart

Please note: fees of up to 1.7% apply for credit card sales.

- You can Continue Browsing for more films and follow the above steps and when you're ready, click **Checkout**

You will be automatically directed to Secure Checkout.

Select 'Terms and Conditions' and Confirm Booking

Payment Details

No payment is required. Please click Confirm Booking to proceed and place your booking.

I have read and agree to the [Terms and Conditions](#) of sale. ▼


- If you are a Returning Customer, enter your login details. If you are a New Customer, enter your email address. If you have forgotten your password, select 'Forgotten Password' and follow the prompts.

Secure Checkout

Existing Customers

Sign in with your details below.

Email

Password 

[Forgotten your password?](#)

New Customers

Signup for a ticketing account below.

Email

At any time you would like to check your Cart or Account, go to the top right hand of the screen here



An email will be sent to you with a PDF of your tickets and a receipt. By following these steps, you now have an account where you can see all your transactions and reprint tickets and makes buying tickets in the future easier. If you prefer a cash transaction just visit the SWIFF Box Office at both the Jetty Theatre and CHEC Theatre, during the festival period.

Enjoy the festival!