



## GUIDE TO REDEEMING SWIFF FILM PASSES OR ADMIT ONE

From March 5, 2021, Film Passes can be redeemed for regular film sessions. Please note, Film Passes and Admit Ones are not valid for Opening, Closing or any Special Events.

Film Passes can be redeemed for up to two per pass per session.

### REDEEMING A FILM PASS OR ADMIT ONE

You can redeem your 7-digit pass code via the website, [www.swiff.com.au](http://www.swiff.com.au), SWIFF 2021 mobile app (iPhone) & Screenwave International Film Festival (Android), or in person at the SWIFF box office at the Jetty Theatre and CHEC Theatre.

The SWIFF box office is open at the Jetty Theatre on select days in the lead up to the festival (please see the website for operating hours). The box office will be open at both the Jetty Theatre and CHEC Theatre during the festival, on venue specific screening days.

Steps to redeeming you code online:

- Select the film you want to see. Scroll down **CODE?** (as highlighted below).
- Enter your unique 7-digit number and click **Validate**.

DO NOT select quantities from 'Full', 'Concession' etc. Unless you are wanting to purchase additional tickets. You only need to redeem tickets from your pass already purchased.

QTY	TYPE	PRICE	acc
0 ▾	Full	\$18.50	
0 ▾	Concession	\$15.00	
0 ▾	Local 245	\$15.00	
0 ▾	Under 25	\$8.00	
0 ▾	Group Booking	\$12.50	
0 ▾	Complimentary	\$0.00	Hidden

### CODE?

Enter your discount code, member number or pass number and click Validate.

Code:

### DONATE \$\$

Donate to the Coffs Coast heart of film. Your support goes directly to funding your local film festival, and keeps screen culture thriving on the Coffs Coast!

\$10	\$20	\$50	\$100	Other
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- Select '1' or '2', if you would like to redeem up to 2 tickets, from the dropdown box.

You have the option to also **Donate to SWIFF**.

- Click **Add to Cart**.

**CODE?**

Enter your discount code, member number or pass number and click Validate.

Code:

Admit 1 Redeem:  \$0.00

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**DONATE \$\$**

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Please note: fees of up to 1.7% apply for credit card sales.

- You can Continue Browsing for more films and follow the above steps and when you're ready Checkout

1 item was added to your cart

Item	Price	Qty	Total
<p><b>Supernova</b> Tue, 20 Apr 2021 2:15 PM - Jetty Memorial Theatre Full</p>	\$20.50	1	<b>\$20.50</b>

Please note you have 20 minutes to complete your purchase before your tickets are removed.


- If you are a Returning Customer, enter your login details. If you are a New Customer, enter your email address. If you have forgotten your password, select 'Forgotten Password' and follow the prompts.

## Secure Checkout

### Existing Customers

Sign in with your details below.

Email

Password  

[Forgotten your password?](#)

### New Customers

Signup for a ticketing account below.


Email

You will be automatically directed to Secure Checkout.

Select 'Terms and Conditions' and Confirm Booking

#### Payment Details

**No payment is required.** Please click Confirm Booking to proceed and place your booking.

I have read and agree to the [Terms and Conditions](#) of sale. 

At any time you would like to check your Cart or Account, go to the top right hand of the screen here



1. An email will be sent to you with a PDF of your tickets and a receipt

By following these steps, you now have an account where you can see all your transactions and reprint tickets and makes buying tickets in the future easier. If you prefer a cash transaction just visit the SWIFF Box Office at both the Jetty Theatre and CHEC Theatre, during the festival period.

Enjoy the festival!