

Film Passes can be redeemed from your account for regular film sessions. Please note, Film Passes and Admit Ones are not valid for Opening, Closing or any Special Events.

Film Passes can be redeemed for up to two per pass per session.

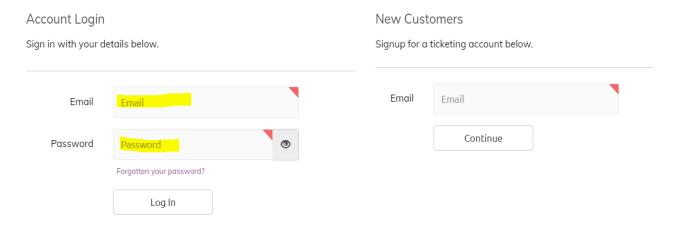
#### REDEEMING A FILM PASS OR ADMIT ONE CODE

You can redeem your 7-digit pass code via the website, <u>www.swiff.com.au</u>, or via SWIFF 2023 FREE mobile app (iPhone) & Screenwave International Film Festival (Android).

The SWIFF box office is open at Coffs Central Shopping Centre on select days in the lead up to the festival (please see the website for operating hours). The box office will be open at the Jetty Theatre, Bellingen Memorial Hall and CHEC Theatre during the festival on screening days.

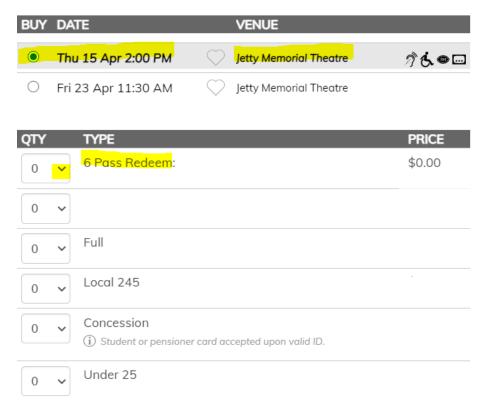
Steps to redeeming you code online:

Login to your account, or if a new customer, create an account

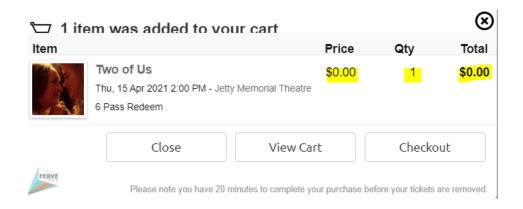


- Select the Film you want to see
- Scroll to check the Venue and Date is correct for your session
- Select QTY of 1 or 2 redeems from your pass for this session
- (DO NOT select quantities from 'Full', 'Concession' etc. Unless you are wanting to purchase additional tickets. You only need to redeem tickets from your pass already purchased)





Click Add to Cart.



- If you have a single Admit 1 code, you can enter the **CODE** and **VALIDATE** 

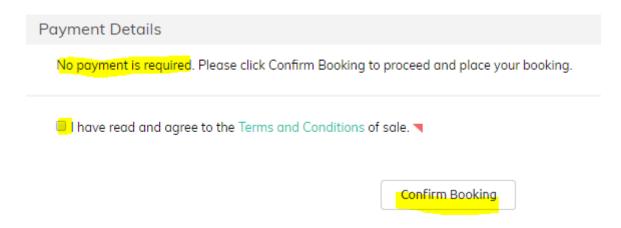


CODE?								
Enter your discount code, member number or pass number and click Validate.								
Code:	Admit 1 Red	Validate deem:			\$0.00			
DONATE \$\$	;							
Donate to the Coffs Coast heart of film. Your support goes directly to funding your local film festival, and keeps screen culture thriving on the Coffs Coast!								
\$10	\$20	\$50	\$100	Other				
Ad	ld to Cart							

 You can Continue Browsing for more films and follow the above steps and when you're ready, click Checkout

You will be automatically directed to Secure Checkout.

Select 'Terms and Conditions' and Confirm Booking



- If you are a **Returning Customer**, enter your login details. If you are a **New Customer**, enter your email address. If you have forgotten your password, select **'Forgotten Password'** and follow the prompts.



Secure Ch	eckout 🔒					
Existing Customers			New C	New Customers		
Sign in with your details below.			Signup for a	Signup for a ticketing account below.		
Email	E <mark>mail</mark>		Email	Email		
Password	••••••	•		Continue		
	Log In	Forgotten your password?				

At any time you would like to check your **Cart** or **Account**, go to the top right hand of the screen here:



An email will be sent to you with a PDF of your tickets and a receipt. By following these steps, you now have an account where you can see all your transactions and reprint tickets and makes buying tickets in the future easier. If you prefer a cash transaction just visit the SWIFF Box Office at the Jetty Theatre, Bellingen Memorial Hall, or CHEC Theatre during the festival period.

You can also call our box office line on 0256265051, or email <a href="mailto:tickets@screenwave.com.au">tickets@screenwave.com.au</a>. Box Office hours are 10am – 4pm, Tuesday to Friday, or anytime a film is screening.

Enjoy the festival!